



WEST BASIN MUNICIPAL WATER DISTRICT
17140 S. Avalon Blvd., Suite 210
Carson, CA 90746

AGENDA NO. 22

DECEMBER 12, 2008 – Communication
Kwan (Chair), Gray
DECEMBER 22, 2008 – Board Meeting
Prepared by: Elise Goldman
Submitted by: Ron Wildermuth
Approved by: Rich Nagel

INFORMATION CALENDAR

COMPLETE RESTROOM RETROFIT UPDATE

SUMMARY:

Installations for the Complete Restroom Retrofit (CRR) Program began throughout West Basin's service area in 2007. This program is funded in part by a grant from the Department of Water Resources (DWR), incentives provided through the Metropolitan Water District's region-wide rebate program and West Basin budgeted funding. The CRR Program includes the installation of water saving devices such as High-Efficiency Toilets, Zero-Water Urinals, and Self-Closing Sensor Faucets.

The vendor implementing this program has experienced serious performance problems over the past several months. Staff has given the vendor adequate opportunities to address the situation and accomplish the work as set forth in the current contract; however, the vendor failed to communicate how serious the labor and supply situation was that ultimately blocked their ability to successfully complete this contract.

To date, an average of 65% of the CRR Program installations (91% of the toilet installations, 75% of the faucet installations, 33% of the urinal installations) have been completed. Approximately \$250,000 remains in the grant and local cost share. Staff has been told by DWR to request an extension to the agreement to ensure that West Basin can in fact complete the terms of the grant. West Basin will need to hire a new vendor to do so. Staff is preparing a "Request for Proposals" (RFP) to complete the remaining work and will release the RFP to the general public in December.

Staff will bring a vendor recommendation to the Board in February. The new Vendor will perform the work that remains to be completed. With a new vendor, staff is confident that the program will be successfully completed.

STRATEGIC BUSINESS PLAN IMPLEMENTATION:

Goal 5, Customer/Community Services – Provide for the needs of our customer agencies and the communities we serve in a way that reflects their needs.

COMMITMENT STATEMENT:

Customer Service – West Basin is committed to providing value by understanding and meeting the needs of our customers and the communities we serve

FISCAL IMPACTS:

Funds are included in the Fiscal Year 2008-09 Public & Governmental Affairs Budget.

ENVIRONMENTAL COMPLIANCE:

Not applicable.

COMMITTEE STATUS:

This item was reviewed by the Communications Committee on December 12, 2008 and agendized to the December 22, 2008 Board meeting as information for discussion.

RECOMMENDED MOTION:

This item is for information only.

LIST OF EXHIBITS:

None