

WEST BASIN COMMITMENT STATEMENTS



Mousepads for Staff, Directors and Customer Agencies



6 Foot Tall Banners for the Lobby and Special Events



Elevator Posters



Conference and Board Room Posters

FOR IMMEDIATE RELEASE: AUGUST 26, 2008
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West Basin Develops Commitment Statements to its Customers and Communities

CARSON, CA--

West Basin Municipal Water District provides a safe and reliable supply of imported and recycled water to approximately 1 million people and 17 Los Angeles coastal cities that include Carson, Culver City, El Segundo, Gardena, Hawthorne, Hermosa Beach, Inglewood, Lawndale, Lomita, Malibu, Manhattan Beach, Palos Verdes Estates, Rancho Palos Verdes, Redondo Beach, Rolling Hills, Rolling Hills Estates, West Hollywood, several unincorporated communities in Los Angeles County, and portions of the cities of Los Angeles and Torrance. West Basin is committed to water reliability, water quality, sound financial and resource management, customer service, and environmental stewardship. For more information, visit www.westbasin.org.

Boilerplate Language for Press Releases

AGENDA NO. _____

WEST BASIN MUNICIPAL WATER DISTRICT
 17140 S. Avalon Blvd., Suite 210
 Carson, CA 90746

CALENDAR _____ SUBJECT _____

SUMMARY:

STRATEGIC BUSINESS PLAN IMPLEMENTATION:
 Goal 6—Communications—Engage in effective two-way communications of West Basin's programs and policies with the customer agencies and communities we serve.

COMMITMENT STATEMENT:
 Customer Service—West Basin is committed to providing value by understanding and meeting the needs of our customers and the communities we serve.

FISCAL IMPACTS:

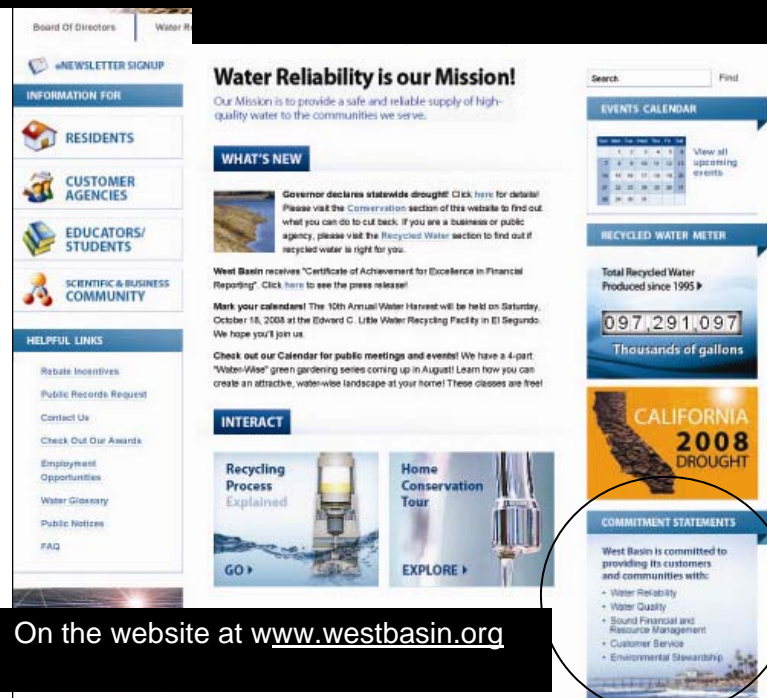
ENVIRONMENTAL COMPLIANCE:

COMMITTEE STATUS:

RECOMMENDED MOTION:

LIST OF EXHIBITS:
 Exhibit "A" -

Board Memos



On the website at www.westbasin.org