



**WEST BASIN MUNICIPAL WATER DISTRICT**  
17140 S. Avalon Blvd., Suite 210  
Carson, CA 90746

**AGENDA NO. 31**

**FEBRUARY 4, 2009 – Communications**

Kwan (Chair), Gray

**FEBRUARY 23, 2009 – Board Meeting**

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Submitted by: Ron Wildermuth

Approved by: Rich Nagel

## INFORMATION CALENDAR

### TOUR GUIDE AUDIO SYSTEM UPDATE

#### SUMMARY:

At the January Communications Committee meeting, Director Little encouraged staff to research the tour guide audio system used for Metropolitan Water District's Whitsett Pumping Station public tours, and to determine if such a system would benefit the Edward C. Little Water Recycling Facility tours.

The Sennheiser Tour Guide System can serve 10 to 500 individuals depending on specific program demands. Each lightweight headset provides high sound quality even in noisy environments through personal earphones and a wireless receiver. Headsets are transported in a convenient carrying case which also serves as the charging unit. Headsets can operate up to eight hours on one charge. Ear phones can be easily sterilized with alcohol wipes. The tour guide presenter uses a durable transmitter with a hands-free headset microphone to communicate with the tour group.

The cost per headset starts at \$350 for this premium tour guide audio system with cost savings incurred with larger unit orders. 30 headsets plus one transmitter and carrying case would cost approximately \$11,000.

Staff has requested demonstration equipment to test the product's durability and sound range.

#### STRATEGIC BUSINESS PLAN IMPLEMENTATION:

Goal 6, Communications - Engage in effective two-way communications of West Basin's programs and policies with the customer agencies and communities we serve.

#### COMMITMENT STATEMENT:

Customer Service – West Basin is committed to providing value by understanding and meeting the needs of our customers and the communities we serve.

#### FISCAL IMPACTS:

Funds to purchase a tour guide audio system are not included in the Fiscal Year 2008-09 Public & Governmental Affairs Budget.